

The best career you never imagined.



Café Trainee – Indigenous Identified

About Port of Brisbane

We're so much more than 'just a port'. From property managers to marine operations and security specialists, strategic developers and IT experts, our team is truly diverse. Whatever your role, it's likely no two days will be the same. The very nature of what we do means new challenges, new tasks and new projects are always on the horizon. As we innovate in a changing industry, we need people who get the job done and then help us do it better. Our best people do that every day.

You'll join a company proud to be renowned for best practice in our industry. As one of Australia's leading ports, we continue to invest in innovation and growth to move PBPL and the maritime industry forward. Our continued success depends on the diverse skills, experiences and perspectives of our people. Join us and help us build a bright future for PBPL, for Queensland and for you.

About the Opportunity

You will join a small team who are responsible for operating our Café at the Port Central precinct that is visited by our employees, other employees within the Port Community, as well as members of the public. Working away from the CBD has many benefits – we're keen to make sure that access to wholesome nutritious food and exceptional coffee is one of them! We're looking for a passionate individual who is ready to start their hospitality career and work towards gaining a qualification.

Our Café operating hours are currently 7:30am – 2:30pm Monday to Friday, making this the perfect opportunity for a seasoned hospitality professional wanting to work more family friendly hours.

As the Café Trainee, your key responsibilities will include:

- Ensuring the café continues to connect personally with its customer base by providing exemplary customer service.
- Ensure you always maintain the highest standards of hygiene and cleanliness whilst complying with Industry standards and requirements.
- Prepare and serve wholesome food that keeps people coming back for more!
- Prepare hot and cold beverages including tea and coffee by following prescribed recipes and preparation techniques for coffee drinks, such as, espresso, espresso lungo, caffe latte, and cappuccino.
- Assist with stock inventory, use of EFTPOS/ cash handling in line with all internal processes and policies.

About you

Our ideal candidate will be an energetic, passionate individual, who is motivated by this opportunity. Are you someone that:

- Has a learning mindset and ready to start their hospitality career or gain a Certificate III in Hospitality
- Has had some experience working in hospitality, however this is not essential
- Is an effective communicator both verbal and written, able to provide a friendly manner especially during busy periods
- Is open to using technology to communicate menus, daily specials and embrace change
- Ability to work in a small team whilst working autonomously

Working with us

We really do have a great bunch of people, who want to be here! You'll be welcomed and supported by your manager and your team to be the best you can be. You'll benefit from the know-how of our experienced long-termers, as well as the fresh perspectives and ideas of the new experts we're bringing into the business. And with a range of optional social activities on offer, you'll build trusted relationships across the company.

We expect a lot from our people, who are committed and dedicated to our mission. But our teams tell us they really value the balance they can achieve between work and home life. From a family-friendly culture and work rosters to flexible work arrangements where possible, we'll support you to bring your best, at work and at home.

Diversity and Inclusion

We're proud of our culture. We welcome diversity within our teams and acknowledge that our people are the source of our success. We are committed to providing all our people with an environment where everyone is treated with respect and dignity and our teams have a range of perspectives and experiences, so you can be sure that your contribution will be valued.

We actively encourage diversity and strive to have a workforce that is inclusive and representative of our community.

These roles have been identified for Aboriginal and Torres Strait Islander applicants as part of an EEO measure.

Ready? Let's get started.

Apply now by emailing your CV and covering letter to human.resources@portbris.com.au.

