

WHAT IS SUSPICIOUS BEHAVIOUR?

Suspicious behaviour can be difficult to define, and may mean different things to different people. Generally though, most people would agree that it's something that seems out of place - something that makes you think twice.

Here are some examples of the kind of behaviour most people would find suspicious:

- somebody wearing heavy clothing in warm weather
- somebody asking specific questions about security measures, a location, or availability of hazardous materials or other items
- somebody attempting to conceal their face by turning away when someone approaches
- somebody 'hiding' in shadows or behind objects, in an attempt to keep from being clearly seen
- somebody being evasive when asked a direct question
- somebody who gives you too many details that are unrelated to your questions/ conversation
- somebody carrying items that do not fit in with what they are doing.

Even if it might turn out to be nothing at all, follow your instincts – if a person or a situation makes you feel uneasy, you should report it.

KEY CONTACTS:

Police

Phone: 000

(check the alternate number for your mobile)

Australian National Security Hotline

Phone: 1800 123 400

Port Security Control Centre

Phone: 1800 723 114

Customs Hotline

Phone: 1800 06 1800

Australian Quarantine and Inspection Service

Phone: 0418 157 868 (wharf operations)
or 0400 919 001 (after hours)

Crime Stoppers

1800 333 000

For more information:

www.nationalsecurity.gov.au

www.afp.gov.au

www.police.qld.gov.au

www.portbris.com.au


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If you see
something,
say
something



Your role in reporting suspicious behaviour
at the Port of Brisbane

Port Security - 1800 723 114


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WHAT SHOULD I LOOK FOR?

Port Security and the lead government agencies are trained to spot potential threats and react accordingly.

However, it's vital to remember that they cannot be in all places at all times, so we rely on everyone in the port community to be on the lookout.

You know your worksite best, and that often means that you're best equipped to spot something out of place.

You should report anything that comes under the following areas:

- People exhibiting suspicious behaviour – intruders often look nervous or anxious.
- Covert use of a computer system - especially from within a parked vehicle.
- Broken locks, doors or other open access points that are normally closed.
- People conducting surveillance – photography is an obvious sign.
- Unattended bags or boxes in public areas – this includes any objects or equipment in your work area that looks out of place.
- People attempting to access a facility without the correct identification – if you don't know who they are, don't assume they should be there.
- Motor vehicles in the wrong area or attempting entry to a facility.

WHAT SHOULD I DO?

If you've seen something you feel is suspicious, the following reporting options are available:

Ring police on 000

Always contact police if you feel the situation is urgent.

Ring the Australian National Security Hotline on 1800 123 400

If the situation isn't urgent, you can call the above hotline free of charge.

Ring the Port Security Control Centre on 1800 723 114

The Port Security Control Centre is available 24-hours-a-day, every day of the year, on the above free call number.

Ring Crime Stoppers on 1800 333 000

Ring Crime Stoppers to report information on crime anonymously.

Tips for reporting suspicious behaviour:

- Be specific – try to give as much detail as you can remember e.g. personal characteristics, vehicle registration.
- Be accurate – try to be clear about what you're sure about, and what you're not.
- Be timely – report the behaviour as soon as possible, to give agencies the best chance of following it up.

What you shouldn't do:

- Don't approach somebody if you feel threatened or uncomfortable.
- Don't touch or attempt to move an object if you think it's suspicious.
- Don't be complacent – it only takes one opportunity for a security incident to occur.

ARE THERE OTHER AGENCIES I SHOULD CALL?

There are two other lead agencies involved in securing our port – Customs and Border Protection, and Australian Quarantine and Inspection Service (AQIS).

Customs and Border Protection

Customs plays a vital role in protecting Australia's borders from the entry of illegal and harmful goods and unauthorised people. If you notice any suspicious border activities, report them to the Customs hotline on 1800 06 1800.

AQIS

AQIS manages quarantine controls at our borders to minimise the risk of exotic pests and diseases entering the country. If you discover a potential quarantine risk, report it to AQIS on 0418 157 868 (wharf operations).

THINGS TO REMEMBER

Try and remember these guidelines in the event of a security incident:

- Your safety and the safety of your co-workers should be your first priority.
- Report a security incident immediately, and be sure to tell your supervisor.
- Try and report as much detail as you can, as even the smallest facts can be very valuable.
- Only disclose details of the incident to those who need to know.