

Multi-User Terminal, Port of Brisbane Information for cruise ship passengers and visitors

The Port of Brisbane currently hosts the larger cruise ships (more than 270 metres long) that are unable to berth at the Portside Wharf Cruise Ship Terminal located in the inner city suburb of Hamilton.

Currently Portside Wharf is the main port cruise facility for Brisbane and as a result the Port of Brisbane facilities are only equipped for periodical day use. We have two terminals currently being used for cruise ships -the Multi-user Terminal and the General Purpose Terminal.

Please make sure you contact your Shipping/Travel Agent to confirm where your cruise ship will be arriving/departing from as well as providing additional information regarding your cruise.

Important note: We highly recommend passengers take advantage of the city shuttle bus services to meet friends and family as traffic delays are expected.

Multi-user Terminal and street directions

End of Seafarers Street, Port of Brisbane Qld 4178

Follow the street signs out to the Port of Brisbane and continue along Port Drive passing the Caltex Service Station and continuing over the Captain Bishop Bridge. Bear left and continue on Port Drive. At the roundabout, continue on Port Drive for approximately 200 metres, bear left onto the service road and then turn left into Seafarers Street. You will be directed by security to the main entrance gate of the Multi-user Terminal at the Grain Wharf.

If you are dropping-off or picking-up passengers, security staff will direct you through to the parking area where you will then be able to access the Multi-user Terminal building. The general public are not permitted to enter the terminal unless they are dropping off or picking up cruise ship passengers.

Services

The Multi-user Terminal is equipped for periodical day visits only so it has limited facilities when compared to the main cruise ship terminal at Portside Wharf, Hamilton. There is a small café for passengers with tea, coffee, cold drinks and some light snacks available - only Australian currency is accepted and please note there are no EFTPOS machines or postal facilities on site.

The closest ATM is at the Caltex Service Station Truck Stop on Port Drive located a five-minute drive away.

Transport to and from the Port of Brisbane

The Multi-user Terminal is approximately 25km drive from the Brisbane CBD, and 23km from the Brisbane Airport.

There is no regular public transport available from the Multi-user Terminal. The following transport options are available for cruise passengers:

- Pick up or drop off by friends or family (free parking available).
- Taxis - available at the terminal taxi rank.
- Shuttle buses arranged by the Shipping Agent, to take passengers to and from the city at regular intervals. Buses generally operate continuously throughout the day until all passengers are back on board ready for departure.

Guided day tours are pre-arranged and booked by passengers on the ship prior to disembarking in Brisbane.

The nearest train station is Wynnum North, a 10–15 minute drive by private vehicle or taxi. The train from Wynnum North to the city takes 30 minutes.

There are no hire car facilities at the Port of Brisbane. You may wish to contact car hire companies direct to enquire about their location and services available.

Port of Brisbane Visitors Centre

3 Port Central Av, Port of Brisbane

The Port of Brisbane Visitors Centre is a five-minute drive from the Multi-user Terminal. The Visitors Centre is open Monday to Friday from 9.00am to 3.00pm. The Visitors Centre offers a café, conference and meeting facilities, interactive display and an information area.

The Visitors Centre welcomes all visitors and organised tour groups, and also conducts a one-hour tour of the Port of Brisbane at 12.30pm (Tuesday and Wednesday only). Please phone the centre on (07) 3258 4888 for further information.

The Port of Brisbane is also just a 15-minute drive from the seaside suburbs of Wynnum and Manly, where visitors can access local shopping, parks, cafes and restaurants overlooking beautiful Moreton Bay and Manly Boat Harbour.

