



Information for Cruise Ship Passengers and Visitors to the Port of Brisbane Multi-user Terminal

The Port of Brisbane (at the mouth of the Brisbane River) hosts only a small number of day visits from cruise ships each year. The majority of cruise ships berth at the Portside Wharf Cruise Terminal, which is located at Hamilton. Portside Wharf is the base port cruise facility for Brisbane, and the Port of Brisbane facility is only equipped for periodical day visits.

Please ensure you contact your Shipping/Travel Agent to confirm exactly where your cruise ship will be berthing, and they will be able to provide you with any additional information regarding your cruise.

Multi-user Terminal location and street directions

Follow the street signs out to the Port of Brisbane, and continue along Port Drive. Look for the tall grain silos on your left, and turn left into Seafarers Street. You will be directed by security around to the main entrance gate of the Multi-user Terminal at the Grain Wharf.

If you are dropping off or picking up passengers, security personnel will direct you through to the parking area where you will then be able to access the Multi-user Terminal building.

Please note: General public are not permitted to enter the terminal unless dropping off or picking up cruise ship passengers. The best vantage point is from Luggage Point, Pinkenba (end of Main Beach Road).

Multi-user Terminal facilities

The Multi-user Terminal at the Port of Brisbane is equipped for periodical day visits **only**, so it has limited facilities when compared to the main facility at Portside Wharf, Hamilton.

The Multi-user Terminal has a small café which sells coffee, tea, cold drinks and some light snacks e.g. cookies and cakes. There are currently no EFTPOS facilities, cash only AUD accepted, and there is no public telephone available. There are no postal facilities.

There is no Automatic Teller Machine on site. The closest ATM is at the Caltex Truck Stop on Port Drive, which is a five-minute drive from the Multi-user Terminal.

Transport to and from the Multi-user Terminal

The Multi-user Terminal is approximately 25km drive from the Brisbane CBD, and 23km from the Brisbane Airport.

There is no regular public transport available from the Multi-user Terminal. The following transport options are available for cruise passengers:

- Pick up or drop off by friends or family (free parking available).
- Taxis - available at the terminal taxi rank.
- Shuttle buses arranged by the Shipping Agent, to take passengers to and from the city at regular intervals. Buses generally operate continuously throughout the day until all passengers are back on board ready for departure.

Guided day tours are pre-arranged and booked by passengers on the ship prior to disembarking in Brisbane.

The nearest train station is Wynnum North, a 10–15 minute drive by private vehicle or taxi. The train from Wynnum North to the city takes 30 minutes.

There are no hire car facilities at the Port of Brisbane. You may wish to contact car hire companies direct to enquire about their location and services available.

Port of Brisbane Visitors Centre

The Port of Brisbane Visitors Centre is a five-minute drive from the Multi- user Terminal, located at 3 Port Central Avenue. Facilities are open Monday to Friday from 8.30am to 3.00pm, and include educational displays, a port tour program and spectacular views from the rooftop Observation Café.

The Port of Brisbane is also just a 15-minute drive from the seaside suburbs of Wynnum and Manly, where visitors can access local shopping, parks, cafes and restaurants overlooking beautiful Moreton Bay and Manly Boat Harbour.

